



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévus le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

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**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
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<b>Date of inspection/Date de l'inspection</b> November 29, 2010	<b>Inspection No/ d'inspection</b> 2010_105_2965_29Nov095045	<b>Type of Inspection/Genre d'inspection</b> L-01705 Complaint
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**Licensee/Titulaire**  
Women's Christian Association of London 2022 Kains Rd. London ON N6A 0A8

**Long-Term Care Home/Foyer de soins de longue durée**  
McCormick HFA 2022 Kains Rd. London ON N6K 0A8

**Name of Inspector/Nom de l'inspecteur(s)**  
June Osborn #105

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection related to meals and resident charges.

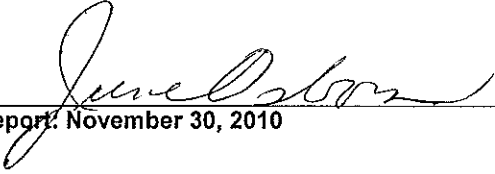
During the course of the inspection, the inspector spoke with the administrator, an RPN, business office manager, 2 PSWs, and a family member.

During the course of the inspection, the inspector reviewed the medical record and plan of care, reviewed the admission agreement and uninsured services agreement, observed an entire lunch in the Resident Home Area where the complainant's mother was a resident, and observed the supply of incontinent products.

The following Inspection Protocols were used in part or in whole during this inspection: Resident Charges

There are no findings of Non-Compliance as a result of this inspection.



Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title: _____ Date: _____	Date of Report: November 30, 2010