



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Aug 12, 2016	2016_264609_0013	008911-16	Resident Quality Inspection

Licensee/Titulaire de permis

WEST PARRY SOUND HEALTH CENTRE
6 ALBERT STREET PARRY SOUND ON P2A 3A4

Long-Term Care Home/Foyer de soins de longue durée

LAKELAND LONG TERM CARE
6 ALBERT STREET PARRY SOUND ON P2A 3A4

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CHAD CAMPS (609), LINDSAY DYRDA (575), MARIE LAFRAMBOISE (628)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Resident Quality Inspection inspection.

This inspection was conducted on the following date(s): April 4-8 and April 11-15, 2016.

This inspection addresses both the Lakeland Long-Term Care Home #2958 and ELDCAP #2966.

For non-compliance please see the Resident Quality Inspection Report (#2016_264609_0012).

This inspection included a Follow-up intake on one compliance order issued during a previous inspection (#2015_332575_0013) related to unclear direction in the plans of care of residents. One Complaint intake related to the home's ventilation system, as well as 13 Critical Incident intakes the home submitted related to staff to resident abuse, resident to resident abuse, falls and an infectious outbreak.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Nursing and Personal Care (DONPC), Acting Assistant Director of Nursing (AADON), Educator, Physiotherapist, Infection Control Lead (ICL), Manager of Environmental Services (MES), Social Worker (SW), Food Services Manager (FSM), Recreational Therapist, Food Service Workers (FSWs) staff, Registered Nursing (RNs) staff, Registered Practical Nursing (RPNs) staff, Personal Support Workers (PSWs) staff, residents and family of residents.

The inspector(s) also conducted a daily tour of resident care areas, observed the provision of care and services to residents, reviewed numerous licensee policies, procedures, and programs, complaint logs, internal investigations, relevant health care records, staffing schedules, human resource files, training logs and council meeting minutes.



During the course of this inspection, Non-Compliances were not issued.

0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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Issued on this 12th day of August, 2016

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.