



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 18, 2013	2013_140158_0034	S-000005-13	Critical Incident System

**Licensee/Titulaire de permis**

**WEST PARRY SOUND HEALTH CENTRE  
6 ALBERT STREET, PARRY SOUND, ON, P2A-3A4**

**Long-Term Care Home/Foyer de soins de longue durée**

**LAKELAND LONG TERM CARE  
6 ALBERT STREET, PARRY SOUND, ON, P2A-3A4**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**KELLY-JEAN SCHIENBEIN (158)**

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): September 9-10, 2013**

**The inspection was conducted in both the ELDCAP unit (Facility # 2966) and the Long Term Care unit (Facility #2958.) This inspection is in relation to Logs #S-000005-13.**

**During the course of the inspection, the inspector(s) spoke with Administrator/Director of Care (DOC), Clinical Coordinator, Registered staff, Personal Support Workers (PSW) and some residents.**

**During the course of the inspection, the inspector(s) conducted a walk-through of 2 resident areas and various common rooms, observed the care of residents, observed staff to resident interactions, reviewed various policies and procedures and some residents' health care records.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention**

**There are no findings of Non-Compliance as a result of this inspection.**

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**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

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**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 18th day of November, 2013**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**