

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance
Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la

Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date(s) de Type of Inspection/Genre Inspection No/ No de l'inspection d'inspection l'inspection Aug 18,24, Sep-29, 2011 Complaint 2011 081113 0016 Licensee/Titulaire de permis **BROADVIEW FOUNDATION** 3555 DANFORTH AVENUE, TORONTO, ON, M1L-1E3 Long-Term Care Home/Foyer de soins de longue durée CHESTER VILLAGE 3555 DANFORTH AVENUE, TORONTO, ON, M1L-1E3 Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs JANE CARRUTHERS (113) Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator and Infection Prevention and Control Lead.

During the course of the inspection, the inspector(s) conducted a walk through of all Resident Home Areas and reviewed the Infection, Prevention and Control Manual, memos to staff, Registered Staff Meeting agenda of March 23, 2011 and Personal Support Worker Meeting agenda of March 24, 2011, and Family Council Meeting minutes

The following Inspection Protocols were used during this inspection: Infection Prevention and Control

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



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Legend	Legende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Alguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 86. Infection prevention and control program

Specifically failed to comply with the following subsections:

- s. 86. (2) The infection prevention and control program must include,
- (a) daily monitoring to detect the presence of infection in residents of the long-term care home; and
- (b) measures to prevent the transmission of infections. 2007, c. 8, s. 86. (2).

Findings/Faits saillants:

- 1. On August 24, 2011 there was evidence that bars of soap were being used by both residents in shared washrooms such as; only one bar of soap in a soap dish available, only one soap dish available with 2 bars of soap in it.
- 2. There was illegible or no labeling of soap dishes in these shared washrooms.
- 3. On August 24, 2011,in two isolation carts outside two rooms, no tight fitting gloves were available to staff, only loose fitting dietary gloves to use while giving care to the residents.

LTCHA, 2007, S.O. 2007 c.8, s.86. (2) (b)

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure measures are in place to prevent the transmission of infections. This plan is, to be implemented voluntarily.

Issued on this 30th day of August, 2011



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Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs