



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

Toronto Service Area Office
5700 Yonge Street, 5th Floor
TORONTO, ON, M2M-4K5
Telephone: (416) 325-9660
Facsimile: (416) 327-4486

Bureau régional de services de Toronto
5700, rue Yonge, 5e étage
TORONTO, ON, M2M-4K5
Téléphone: (416) 325-9660
Télécopieur: (416) 327-4486

Public Copy/Copie du public

Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Oct 18, 19, 24, Nov 14, 15, 2012; 2012\_108110\_0023; Complaint

Licensee/Titulaire de permis

BROADVIEW FOUNDATION
3555 DANFORTH AVENUE, TORONTO, ON, M1L-1E3

Long-Term Care Home/Foyer de soins de longue durée

CHESTER VILLAGE
3555 DANFORTH AVENUE, TORONTO, ON, M1L-1E3

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

DIANE BROWN (110)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Food Service Supervisor, Director of Resident Care, Cooks and Food Service Workers.

During the course of the inspection, the inspector(s) Monitored meal service, reviewed kitchen equipment and standardized recipes. Reviewed cook training and qualifications.

Inspection relates to LOG T-001294-12

The following Inspection Protocols were used during this inspection:

Sufficient Staffing

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 72. Food production**  
Specifically failed to comply with the following subsections:

- s. 72. (2) The food production system must, at a minimum, provide for,
- (a) a 24-hour supply of perishable and a three-day supply of non-perishable foods;
  - (b) a three-day supply of nutritional supplements, enteral or parenteral formulas as applicable;
  - (c) standardized recipes and production sheets for all menus;
  - (d) preparation of all menu items according to the planned menu;
  - (e) menu substitutions that are comparable to the planned menu;
  - (f) communication to residents and staff of any menu substitutions; and
  - (g) documentation on the production sheet of any menu substitutions. O. Reg. 79/10, s. 72 (2).

**Findings/Faits saillants :**

1. The licensee did not ensure the preparation of all menu items according to the planned menu. At lunch on Oct. 24th, 2012 the planned menu included a cheese and fruit plate. The pureed textured cheese and fruit plate served provided one fruit serving of pureed peaches with applesauce. The recipe called for pineapple, watermelon and pears to be pureed separately. The pureed cheese and fruit plate served included pureed cottage cheese with pureed cheddar however the recipe called for pureed cheddar cheese. Pureed bread or a pureed muffin was not provided with the cheese and fruit plate contrary to the planned menu. Portion sizes for pureed items on the plate were not available in the recipe. The minced textured cheese and fruit plate included a small amount of grated cheddar cheese however the recipe called for 50gms of sliced regular cheddar cheese. A mixture of fruit was minced together with no direction to do so. The Food Service Supervisor stated that the recipes were not followed and did not provide clear direction to staff. [r. 72. (2) (d)]

Issued on this 15th day of November, 2012



Ministry of Health and  
Long-Term Care

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Ministère de la Santé et des  
Soins de longue durée

Rapport d'inspection  
prévus le Loi de 2007 les  
foyers de soins de longue

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*Diane Brown*

