



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ème} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of Inspection/Date de l'inspection September 16, 2010	Inspection No/ d'inspection 2010-137-9628-15Sep134407	Type of Inspection/Genre d'inspection Critical Incident M628-000014-10 L-00599
Licensee/Titulaire		
The Corporation of the City of St. Thomas, 545 Talbot Street, St. Thomas, ON N5P 3V7		
Long-Term Care Home/Foyer de soins de longue durée		
Valleyview Home, 350 Burwell Road, St. Thomas, ON N5P 0A3		
Name of Inspector/Nom de l'inspecteur Marian C. Mac Donald - # 137		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a Critical Incident inspection.</p> <p>During the course of the inspection, the inspector spoke with: Administrator, Director of Care and RN.</p> <p>During the course of the inspection, the inspector: reviewed the resident's records, reviewed policies related to facility access – safety security, wandering residents, wander guard, safety/security & door exit alarms, reviewed memo sent to Tuck Shop volunteers related to the Wander Guard System and observed resident.</p> <p>There were no Inspection Protocols used during this inspection.</p> <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN 1 VPC</p>		



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régleur envoyé
CO – Compliance Order/Ordre de conformité
WAO – Work and Activity Order/Ordre: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le Loi de 2007 les foyers de soins de longue durée a trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with : LTCHA, 2007, S.O 2007, c.8, s.6(1)(c)
Every licensee of a long-term care-home shall ensure that there is a written plan of care for each resident that sets out,
(c) clear directions to staff and others who provide direct care to the resident.

Findings:

- For the resident identified in the CIS, wandering, risk of elopement/exit seeking and use of a wander guard were not identified on the plan of care.
- Although these behaviours were documented in the progress notes, the written plan of care did not give clear directions to staff.

Inspector ID #: 137

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance, related to plan of care giving clear directions to staff, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Marian C. MacDonald

Title: Date:

Date of Report:
September 20, 2010