

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Public Report**

**Report Issue Date:** September 29, 2025

**Inspection Number:** 2025-1624-0004

**Inspection Type:**

Complaint  
Critical Incident  
Follow up

**Licensee:** Corporation of the County of Wellington

**Long Term Care Home and City:** Wellington Terrace Long-Term Care Home,  
Fergus

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): September 18-19, 22-25 and 29, 2025

The following intake(s) were inspected:

- Intake: #00154261 -Follow-up # 1, CO#1, Inspection# 2025-1624-0003.
- Intake: #00156262 -Complaint related to infection prevention and control and housekeeping and maintenance.
- Intake: #00156289 - Complaint related to care concerns.
- Intake: #00156551 - Related to prevention of abuse and neglect.

**Previously Issued Compliance Order(s)**

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The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1624-0003 related to O. Reg. 246/22, s. 23.1 (3)  
1.

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Housekeeping, Laundry and Maintenance Services
- Food, Nutrition and Hydration
- Safe and Secure Home
- Prevention of Abuse and Neglect

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.