



Ministry of Health and
Long-Term Care

Ministère de la Santé et des Soins
de longue durée

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée

Long-Term Care Homes Division
Long-Term Care Inspections Branch

Division des foyers de soins de
longue durée
Inspection de soins de longue durée

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Public Copy/Copie du public

| Report Date(s) / Date(s) du Rapport | Inspection No / No de l'inspection | Log # / No de registre | Type of Inspection / Genre d'inspection |
|--|---------------------------------------|---|--|
| Dec 17, 2018 | 2018_607523_0034 | 010320-18, 010357- 18, 016724-18, 017284-18, 017412- 18, 018319-18, 025396-18, 028656- 18, 030476-18 | Critical Incident System |

Licensee/Titulaire de permis

County of Oxford
21 Reeve Street WOODSTOCK ON N4S 7Y3

Long-Term Care Home/Foyer de soins de longue durée

Woodingford Lodge - Woodstock
300 Juliana Drive WOODSTOCK ON N4V 0A1

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

ALI NASSER (523)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): November 30, December 3, 4, 5, 6 and 10, 2018

This inspection was conducted concurrently with inspection #2018_607523_0035.



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The following intake log # were completed during this inspection:

Critical Incident intake Log #010320-18, related to alleged resident to resident abuse.

Critical Incident intake Log #010357-18, related to alleged resident to resident abuse.

Critical Incident intake Log #016724-18, related to an injury of unknown cause to a resident.

Critical Incident intake Log # 017284-18, related to a resident's fall that resulted in an injury.

Critical Incident intake Log #017412-18, related to alleged resident to resident abuse.

Critical Incident intake Log #018319-18, related to alleged resident to resident abuse.

Critical Incident intake Log #025396-18, related to alleged resident to resident abuse.

Critical Incident intake Log #028656-18, related to a resident's fall that resulted in an injury.

Critical Incident intake Log #030476-18 related to a resident's fall that resulted in an injury.

During the course of the inspection, the inspector(s) spoke with the Administrator, Acting Director of Care (ADOC), Behavioural Support Ontario Supervisor, Skin and Wound Nurse, four Registered Staff members, seven Personal Support Workers, one family member and four residents.

The inspectors also observed resident rooms and common areas, observed resident and the care provided to them, observed staff-resident and resident-resident interactions, reviewed health care records and plans of care for identified residents, reviewed specific policies and procedures of the home.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

Safe and Secure Home



During the course of this inspection, Non-Compliances were not issued.

- 0 WN(s)
- 0 VPC(s)
- 0 CO(s)
- 0 DR(s)
- 0 WAO(s)

| NON-COMPLIANCE / NON - RESPECT DES EXIGENCES | |
|---|--|
| Legend | Légende |
| WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order | WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD. |



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Issued on this 17th day of December, 2018

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.