

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspection Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775
londondistrict.mltc@ontario.ca

Original Public Report

Report Issue Date: January 23, 2023	
Inspection Number: 2023-1455-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: AXR Operating (National) LP, by its general partners	
Long Term Care Home and City: Riverside Place, Windsor	
Lead Inspector Julie DAlessandro (739)	Inspector Digital Signature
Additional Inspector(s) Cassandra Taylor (725)	

INSPECTION SUMMARY

<p>The Inspection occurred on the following date(s): January 10,11,13, and 16-18, 2023.</p> <p>The following intake(s) were inspected: Intake #02415/CI #2972-000014-22 related to falls prevention and management Intake #04845/CI #2972-000017-22 related to falls prevention and management Intake #08874/CI # 2972-000018-22 related to alleged abuse and neglect Intake #013416/Complaint related to alleged abuse and neglect Intake #08309/Complaint related to resident care and support services</p>
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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Prevention of Abuse and Neglect
- Infection Prevention and Control
- Falls Prevention and Management



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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