



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch**

**Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité**

**London Service Area Office
291 King Street, 4th Floor
LONDON, ON, N6B-1R8
Telephone: (519) 675-7680
Facsimile: (519) 675-7685**

**Bureau régional de services de London
291, rue King, 4^{ième} étage
LONDON, ON, N6B-1R8
Téléphone: (519) 675-7680
Télécopieur: (519) 675-7685**

Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Mar 7, 2013	2013_206115_0006	L-000038-13	Complaint

Licensee/Titulaire de permis

**REVERA LONG TERM CARE INC.
55 STANDISH COURT, 8TH FLOOR, MISSISSAUGA, ON, L5R-4B2**

Long-Term Care Home/Foyer de soins de longue durée

**RIVERSIDE PLACE
3181 Meadowbrook Lane, WINDSOR, ON, N8T-0A4**

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

TERRI DALY (115)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): February 14, 2013

During the course of the inspection, the inspector(s) spoke with the Executive Director, the Director of Care, one Registered Practical Nurse and two Personal Support Workers.

During the course of the inspection, the inspector(s) reviewed the clinical record of one resident, staffing schedules and policies and procedures related to the complaint.

The following Inspection Protocols were used during this inspection:

Falls Prevention



Skin and Wound Care
Sufficient Staffing

Findings of Non-Compliance were found during this inspection.

Table with 2 columns: Legend and Legendé. Title: NON-COMPLIANCE / NON - RESPECT DES EXIGENCES. Content includes definitions for WN, VPC, DR, CO, WAO and a detailed description of non-compliance with LTCHA requirements.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 50. Skin and wound care



Ministry of Health and
Long-Term Care

Ministère de la Santé et des
Soins de longue durée

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée

Specifically failed to comply with the following:

s. 50. (2) Every licensee of a long-term care home shall ensure that,
(a) a resident at risk of altered skin integrity receives a skin assessment by a member of the registered nursing staff,
(i) within 24 hours of the resident's admission,
(ii) upon any return of the resident from hospital, and
(iii) upon any return of the resident from an absence of greater than 24 hours;
O. Reg. 79/10, s. 50 (2).

Findings/Faits saillants :

1. A skin assessment was not completed for a resident upon return from hospital. A review of the resident's progress notes indicates inconsistencies in relation to the resident's skin and wound status. Staff confirmed that a skin assessment was not completed upon return from hospital and that inconsistencies in the progress notes do not support the dates that a wound assessment was completed post hospitalization. [s. 50. (2) (a) (ii)]

Issued on this 7th day of March, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in cursive script that reads "Terri Daly".