

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée****Long-Term Care Operations Division  
Long-Term Care Inspections Branch****Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**London Service Area Office  
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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 13, 2020	2020_747725_0016	018926-20	Complaint

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**Licensee/Titulaire de permis**Corporation of the City of Windsor  
1881 Cabana Road West WINDSOR ON N9G 1C7**Long-Term Care Home/Foyer de soins de longue durée**Huron Lodge Long Term Care Home  
1881 Cabana Road West WINDSOR ON N9G 1C7**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CASSANDRA TAYLOR (725)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): November 3-5 and 9-12, 2020.**

**The following complaint intake was inspected during this inspection;**

**Log #018926-20 - relating to concerns of withholding applications for admissions and refusing potential applicants.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, the Manager of Resident Services, the Manager of Resident and Corporate services, a Social Worker and two Care Coordinators.**

**The following Inspection Protocols were used during this inspection:  
Admission and Discharge**

**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)**

**1 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 104. Beds allowed under licence**

**Specifically failed to comply with the following:**

**s. 104. (2) Every licensee shall ensure that all the beds that are allowed under the licence are occupied or are available for occupation. 2007, c. 8, s. 104. (2).**

**Findings/Faits saillants :**

1. The licensee has failed to ensure that three secure beds that were allowed under the license were occupied or made available for occupation and failed to obtain written permission from the Director for them not to be available for occupancy.

A complaint was submitted to the Ministry of Long-Term Care relating to the home not admitting to their secure beds. During an interview with Administrator, Director of Care and Manager of Resident Services (MRS) it was confirmed that the home had three secure beds unoccupied. It was also confirmed that the home was not admitting to the secure unit for concern of the residing wandering residents and the isolation of a new wandering resident for the 14 day period. The bed availability forms were reviewed and indicated that there was no available for occupancy date for two of the three forms. It was also indicated by the Administrator that the beds were not put into abeyance nor did the home receive permission from the Director to hold beds in vacancy for greater than 14 days.

Closing beds without permission from the Director presented a potential risk for applicants to not be able to access the Long-Term Care system for support.

Sources: Staff interviews with the Administrator, DOC, MRS and review of bed availability forms. [s. 104. (2)]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that three secure beds that are allowed under the license are occupied or are available for occupation or to obtain written permission from the Director for them not to be available for occupancy, to be implemented voluntarily., to be implemented voluntarily.***

**Issued on this 16th day of November, 2020**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**