

Inspection Report under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch London Service Area Office 130 Dufferin Ave, 4th Floor London ON N6A 5R2 Telephone: 1-800-663-3775 LondonSAO.moh@ontario.ca

Original Public Report

Report Issue Date	May 19, 2022	
Inspection Number	2022_1626_0001	
Inspection Type		
□ Critical Incident System □ Critical Incident Sy	em ⊠ Complaint □ Follow-Up	☐ Director Order Follow-up
☐ Proactive Inspection	☐ SAO Initiated	☐ Post-occupancy
□ Other		_
Licensee Corporation of the City of Windsor Long-Term Care Home and City Huron Lodge Long-Term Care Home, Windsor		
Lead Inspector Julie D'Alessandro (#73	9)	Inspector Digital Signature
Additional Inspector(s Tatiana Pyper (#733564	•	

INSPECTION SUMMARY

The inspection occurred on the following date(s): May 10, 11, 12, 13, 16, 17, and 18, 2022.

The following intake(s) were inspected:

- Intake #020862-21 (CIS #M631-000013-21) related to falls prevention and management
- Intake #020933-21 (Complaint) related to care and support services
- Intake #002602-22 (Complaint) related to medication management

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Medication Management
- Resident Care and Support Services

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.