



**Ministry of Health and Long-Term Care**

**Ministère de la Santé et des Soins de longue durée**

**Inspection Report under the Long-Term Care Homes Act, 2007**

**Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée**

**Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch**

London Service Area Office  
130 Dufferin Avenue, 4th floor  
LONDON, ON, N6A-5R2  
Telephone: (519) 873-1200  
Facsimile: (519) 873-1300

Bureau régional de services de London  
130, avenue Dufferin, 4ème étage  
LONDON, ON, N6A-5R2  
Téléphone: (519) 873-1200  
Télécopieur: (519) 873-1300

**Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité**

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 20, 2014	2014_257518_0033	L-000092-14	Complaint

**Licensee/Titulaire de permis**

CORPORATION OF THE CITY OF WINDSOR  
1881 Cabana Road West, WINDSOR, ON, N9G-1C7

**Long-Term Care Home/Foyer de soins de longue durée**

HURON LODGE LONG TERM CARE HOME  
1881 CABANA ROAD WEST, WINDSOR, ON, N9G-1C7

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ALISON FALKINGHAM (518)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): July 23, 2014**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, two Registered Nurses, two Personal Support Workers, a resident and three resident family members.**

**During the course of the inspection, the inspector(s) reviewed a residents clinical record, the homes policies regarding continence care, observed general and specific resident care.**

**The following Inspection Protocols were used during this inspection:  
Continence Care and Bowel Management**



**Findings of Non-Compliance were found during this inspection.**

<b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b>	
Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 30. General requirements**

**Specifically failed to comply with the following:**

**s. 30. (2) The licensee shall ensure that any actions taken with respect to a resident under a program, including assessments, reassessments, interventions and the resident's responses to interventions are documented. O. Reg. 79/10, s. 30 (2).**

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**Findings/Faits saillants :**

1. The licensee failed to ensure that any actions taken with respect to the resident under a program, including assessments, reassessments, interventions and the resident's responses to interventions , are documented.

There is a daily PSW flow sheet where there is a space available for each shift to document bowel movements.

During the two week period reviewed there was documentation of only one bowel movement. A Registered Nurse confirmed that this resident has had more than one bowel movement during this two week period and this information should be documented on the PSW flow sheet.

PSW flow sheet BM documentation:

May 25, 2014 Large loose days large loose evenings

May 26-31,2014 no documentation of bowel movements

June1-7, 2014 no documentation of bowel movements

The Director of Care confirmed that bowel movements or the lack of bowel movements should be documented on the PSW flow sheet every shift. [s. 30. (2)]

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Loi de 2007 sur les foyers de  
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**Issued on this 20th day of August, 2014**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**