



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

Sudbury Service Area Office  
159 Cedar Street Suite 403  
SUDBURY ON P3E 6A5  
Telephone: (705) 564-3130  
Facsimile: (705) 564-3133

Bureau régional de services de  
Sudbury  
159 rue Cedar Bureau 403  
SUDBURY ON P3E 6A5  
Téléphone: (705) 564-3130  
Télécopieur: (705) 564-3133

## **Public Copy/Copie du public**

---

| <b>Report Date(s) /<br/>Date(s) du apport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>Registre no</b> | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|---|---|--------------------------------|--|
| Jun 3, 2015                                   | 2015_401616_0003                              | S-000569-14, S-000595<br>-14   | Follow up  |

---

### **Licensee/Titulaire de permis**

RIVERSIDE HEALTH CARE FACILITIES, INC.  
110 VICTORIA AVENUE FORT FRANCES ON P9A 2B7

---

### **Long-Term Care Home/Foyer de soins de longue durée**

RAINYCREST  
550 OSBORNE STREET FORT FRANCES ON P9A 3T2

---

### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JENNIFER KOSS (616), LAUREN TENHUNEN (196), SHEILA CLARK (617)

---

## **Inspection Summary/Résumé de l'inspection**

---



**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): April 13-17, 2015**

**The following logs were reviewed as part of this inspection: log #S-000569-14 and S-000595-14.**

**During the course of the inspection, the inspector(s) spoke with Home Administrator, Acting Director of Care (DOC), Nutrition Manager, Registered Dietitian (RD), RAI Coordinator (Alternate), Registered Nurses (RN), Registered Practical Nurses (RPN) and Personal Support Workers (PSW).**

**Daily walk-through of resident home areas including various common areas was conducted by the inspector(s). Throughout the inspection period, inspector(s) observed resident care being provided. Resident health care records and administrative data was reviewed including staff schedules and the home occupancy rate report.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**



| REQUIREMENT/<br>EXIGENCE                 | TYPE OF ACTION/<br>GENRE DE MESURE | INSPECTION # /<br>DE L'INSPECTION | NO | INSPECTOR ID #/<br>NO DE L'INSPECTEUR |
|--|------------------------------------|-----------------------------------|----|---------------------------------------|
| LTCHA, 2007 S.O.<br>2007, c.8 s. 19. (1) | CO #001                            | 2014_380593_0007                  |    | 617                                   |
| O.Reg 79/10 s. 74.<br>(2)                | CO #001                            | 2014_339579_0016                  |    | 616                                   |

### NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

| Legend  | Legendé  |
|---|--|
| WN – Written Notification<br>VPC – Voluntary Plan of Correction<br>DR – Director Referral<br>CO – Compliance Order<br>WAO – Work and Activity Order   | WN – Avis écrit<br>VPC – Plan de redressement volontaire<br>DR – Aiguillage au directeur<br>CO – Ordre de conformité<br>WAO – Ordres : travaux et activités  |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.   | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.  |



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Issued on this 3rd day of June, 2015**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**