

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**  
347 Preston Street, Suite 420  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559  
ottawadistrict.mltc@ontario.ca

<b>Original Public Report</b>	
<b>Report Issue Date:</b> February 7, 2023	
<b>Inspection Number:</b> 2023-1460-0002	
<b>Inspection Type:</b> Complaint Critical Incident System	
<b>Licensee:</b> AON Inc.	
<b>Long Term Care Home and City:</b> Moira Place Long-Term Care Home, Tweed	
<b>Lead Inspector</b> Cathi Kerr (641)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Carrie Deline (740788)	

## INSPECTION SUMMARY

The Inspection occurred on the following date(s):  
January 24, 25, 27, 31, 2023 onsite and January 26, 2023 offsite.

The following intake(s) were inspected:

- Intake: #00017608-a complaint related to resident care concerns.
- Intake: #00018705-CIS#-2977-000001-23 Complaint letter of response related to resident care concerns.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Medication Management
- Resident Care and Support Services
- Staffing, Training and Care Standards



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.