



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
14 April 2011	2011_127_2975_13Apr143802	Complaint # H-00561

Licensee/Titulaire

St. Joseph's Health System, 56 Governor's Road, Dundas ON L9H 5G7

Long-Term Care Home/Foyer de soins de longue durée

St. Joseph's Villa, 56 Governor's Road, Dundas ON L9H 5G7

Name of Inspector(s)/Nom de l'inspecteur(s)

Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127

Inspection Summary / Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection regarding improperly cleaned multi-use articles in the dining rooms.

During the course of the inspection, the inspector spoke with administrator, food services manager and staff.

During the course of the inspection, the inspector undertook a visual inspection of bowls, cups, cutlery, mugs and plates in five separate resident home areas.

The following Inspection Protocols were used during this inspection:

- Accommodation Services - Housekeeping

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

NON-COMPLIANCE / Non-respectés

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prevue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s. 15 (2) (a):

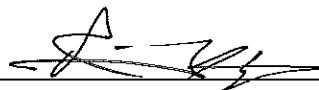
15. (2) Every licensee of a long-term care home shall ensure that,
 (a) the home, furnishings and equipment are kept clean and sanitary;

Findings:

On 14 April 2011 the inspector observed that more than 30% of the randomly selected clean bowls and plates presented with food residue (egg yolk, cereal) stuck to the surfaces and more than 75% of the randomly selected clean cups and mugs had a black film or residue on the inside surfaces.

Signature of Licensee or Representative of Licensee
 Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
 representative/Signature du (de la) représentant(e) de la Division de la
 responsabilisation et de la performance du système de santé.



Title: _____ Date: _____

Date of Report (if different from date(s) of inspection).

24 May 2011