

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Feb 21, 2020	2020_661683_0003	000892-20	Director Order Follow Up

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**Licensee/Titulaire de permis**

St. Joseph's Health System  
50 Charlton Avenue East Room M146 HAMILTON ON L8N 4A6

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**Long-Term Care Home/Foyer de soins de longue durée**

St. Joseph's Villa, Dundas  
56 Governor's Road DUNDAS ON L9H 5G7

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LISA BOS (683), STACEY GUTHRIE (750)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Director Order Follow Up inspection.**

**This inspection was conducted on the following date(s): January 7, 8, 9, 10, 13, 15, 16, 17, 20, 21, 22, 23, 24, 27, 28, 29, 30 and 31, 2020.**

**This inspection was completed concurrently with critical incident inspection #2020\_661683\_0001 and complaint inspection #2020\_661683\_0002.**

**The following follow up inspection was completed during this director order follow up:**

**Log #00892-20 was related to DO #006 regarding O. Reg. 79/10 s. 131 (1)**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Quality, Performance Systems and Food Services, the Director(s) of Care (DOC), the Assistant Director(s) of Care (ADOC), the Resident Care Managers (RCM), the Education, Quality and Clinical Support Lead, the Resident Assessment Instrument (RAI) Coordinator(s), the Physician, the Physiotherapist (PT), the Registered Dietitian (RD), registered staff, Personal Support Workers (PSW), residents and families.**

**A follow up inspection to a Director Order (DO#006 served on 2019-12-20) concluded that the Director Order was complied with (r. 131. (1)).**

**During the course of the inspection, the inspector(s) reviewed resident clinical records, reviewed policies and procedures, reviewed investigation notes, reviewed training records, reviewed internal audits and observed residents during the provision of care.**

**The following Inspection Protocols were used during this inspection:**

## **Medication**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
O.Reg 79/10 s. 131. (1)	DO #006	2019_560632_0020		750

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 25th day of February, 2020**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**