



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prevue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
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Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Licensee Copy/Copie du Titulaire       Public Copy/Copie Public

<b>Date of inspection/Date de l'inspection</b> 26 October 2010	<b>Inspection No/ d'inspection</b> 2010_127_2975_26Oct100212	<b>Type of Inspection/Genre d'inspection</b> Complaint (H-02070)
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**Licensee/Titulaire**  
St. Joseph's Health System, 56 Governor's Road, Dundas ON L9H 5G7

**Long-Term Care Home/Foyer de soins de longue durée**  
St. Joseph's Villa, 56 Governor's Road, Dundas ON L9H 5G7

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127

**Inspection Summary / Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection regarding door security and to conduct a follow up inspection for the following previously identified non-compliance:

**Complaint Inspection – 09 June 2010 – Unmet criterion B3.16**

During the course of the inspection, the inspector spoke with the president and director of care.

During the course of the inspection, the inspector undertook a visual inspection of all doors that lead to stairways and the outside of the home and areas where previous non-compliance was identified.

The following Inspection Protocols were used during this inspection:

- Safe and Secure Home

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.

**NON-COMPLIANCE / Non-respectés**
**Definitions/Définitions**

**WN** – Written Notifications/Avis écrit  
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prevue le paragraph 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O. Reg. 79/10, s. 9:

9. Every licensee of a long-term care home shall ensure that the following rules are complied with:

1. All doors leading to stairways and the outside of the home must be,
  - i. kept closed and locked,
  - ii. equipped with a door access control system that is kept on at all times,

**Findings:**

26 October 2010

**SOUTH Tower:**
**Willow Grove**

Door 9100 - Corridor 1 - balcony door was unlocked.

Door 9106 - Corridor 2 - balcony door was unlocked.

**Maple Grove**

Door 9200 - Corridor 1 - balcony door was unlocked and not alarmed.

Door 9206 - Corridor 2 - balcony door was unlocked and not alarmed.

**Trillium Lane**

Door 9204 - Nursing station - balcony door was unlocked and propped open with a pumpkin.

**Cedar Grove**

Door 9300 - Corridor 1 - balcony door was unlocked and not alarmed.

Door 9306 - Corridor 2 - balcony door was unlocked and not alarmed.

**Primrose Lane**

Door 9304 - Nursing station - balcony door was unlocked and not alarmed.

**Oak Grove**

Door 9400 - Corridor 1 - balcony door was unlocked and not alarmed.

Door 9406 - Corridor 2 - balcony door was unlocked and not alarmed.

**Cherry Lane**

Door 9404 - Nursing station - balcony door was unlocked and not alarmed.

**NORTH Tower:**



Rose Garden

Door 9205 - Nursing station - balcony door was unlocked and not alarmed.

Heritage Trail

Door 9202 - Corridor 1 - balcony door was unlocked and not alarmed.  
Door 9207 - Corridor 2 - balcony door was unlocked and not alarmed.

Lilac Garden

Door 9305 - Nursing station - balcony door was unlocked and not alarmed.

Valley Trail

Door 9302 - Corridor 1 - balcony door was unlocked and not alarmed.  
Door 9307 - Corridor 2 - balcony door was unlocked and not alarmed.

Tulip Garden

Door 9405 - Nursing station - balcony door was unlocked and not alarmed.

Balsam Trail

Door 9402 - Corridor 1 - balcony door was unlocked, propped open by a chair and not alarmed.  
Door 9407 - Corridor 2 - balcony door was unlocked and not alarmed.

Common area link:

First Floor

Door 9103 - balcony door was unlocked and not alarmed.

Inspector ID #: 127

CORRECTED NON-COMPLIANCE / Non-respects à Corrigé

REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ORDER #	INSPECTION REPORT #	INSPECTOR ID #
B3.16, LTC Homes Program Manual now found in LTCHA, 2007, c.8. s. 5 and s. 15.(1)(c) and O. Reg. 79/10, s. 90(1)			Complaint Inspection – 09 June 2010	127

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report (if different from date(s) of inspection).

30 November 2010