

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
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Ottawa, ON, K1S 3J4
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Original Public Report

Report Issue Date: November 27, 2024

Inspection Number: 2024-1464-0007

Inspection Type:

Complaint

Critical Incident

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC
Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: Arbour Heights, Kingston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 25-27, 2024

The following intake(s) were inspected:

- Intake: #00130390 – CI #2982-000052-24, Intake: #00130607 – CI #2982-000053-24, and Intake: #00131945: Complainants regarding alleged improper care

The following Inspection Protocols were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Reporting and Complaints

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.