

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: July 11, 2025

Inspection Number: 2025-1464-0004

Inspection Type:

Complaint
Critical Incident

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: Arbour Heights, Kingston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 2-4, 7-11, 2025

The following intake(s) were inspected:

- Intake: #00149042 - CI #2982-000020-25- Fall of resident with injury
- Intake: #00149147 - CI #2982-000021-25 - Fall of resident with injury
- Intake: #00150212 - CI #2982-000022-25 - Fall of resident with injury
- Intake: #00150983 - Complaint related to air temperatures
- Intake: #00151528 - CI #2982-000024-25 - Elopement of a resident

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Safe and Secure Home
Falls Prevention and Management

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.