

**Ministry of Health and Long-Term Care**  
 Health System Accountability and Performance Division  
 Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**

 Division de la responsabilisation et de la performance du  
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<b>Date(s) of inspection/Date de l'inspection</b> March 29, April 5, 2011	<b>Inspection No/ d'inspection</b> 2011_113_2982_29Mar120727	<b>Type of Inspection/Genre d'inspection</b> Other – T834
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**Licensee/Titulaire**  
 Rose of Sharon (Ontario) Retirement Community,  
 165 Vaughan Road, Toronto, ON M6C 2L9

**Long-Term Care Home/Foyer de soins de longue durée**  
 (Rose of Sharon) Korean Long-Term Care,  
 17 Maplewood Avenue, Toronto, ON M6C 4B3

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
 Jane Carruthers - #113

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a post occupancy inspection to follow up with outstanding issues left at the pre-occupancy review.

During the course of the inspection, the inspector spoke with: The Administrator, Director of Care, Environmental Service Manager, Registered Staff and Personal Support Workers.

During the course of the inspection, the inspector: conducted a walk through of the Home, inspected door security and the operation of call bells and looked at Contracted Service Agreements and Policy and Procedures.

The following Inspection Protocols were used in part or in whole during this inspection: Safe and Secure Home

Findings of Non-Compliance were found during this inspection. The following action was taken:

[ 2 ] WN  
 [ 2 ] VPC

**NON-COMPLIANCE / (Non-respectés)**
**Definitions/Définitions**

**WN** – Written Notifications/Avis écrit  
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1: The Licensee has failed to comply with O. Reg 79/10 s. 21**  
**Every licensee of a long-term care home shall ensure that the home is maintained at a minimum temperature of 22 degrees Celsius.**

**Findings:**

- On March 29, 2011 at 11:00 am the temperature in the common areas on ground floor was 17.7°C and 18.8°C. Temperatures were taken again on April 5, 2011 at 11:30 am in the common areas on ground floor with readings of 19.9°C in window area and 21.5°C in the chapel area.

**Inspector ID #:** 113

**Additional Required Actions:**

**VPC** - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that all resident areas of the home are maintained at a minimum temperature of 22 degrees Celsius. This plan is to be implemented voluntarily.

**WN #2: The Licensee has failed to comply with O. Reg 79/10 s. 91**  
**Every licensee of a long-term care home shall ensure that all hazardous substances at the home are labeled properly and are kept inaccessible to residents at all times.**

**Findings:**

- On March 29<sup>th</sup>, 2011 and April 5<sup>th</sup>, 2011, a housekeeping cart was left unlocked and unattended with cleaning chemicals accessible to residents.

**Inspector ID #:** 113

**Additional Required Actions:**

**VPC** - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure all hazardous substances at the home are kept inaccessible to residents at all times. This plan is to be implemented voluntarily.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:		Date of Report: (if different from date(s) of inspection).	
Date:		April 15, 2011	