

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Original Public Report

Report Issue Date: May 15, 2024	
Inspection Number: 2024-1468-0001	
Inspection Type: Complaint Critical Incident	
Licensee: North of Superior Healthcare Group (fka The McCausland Hospital)	
Long Term Care Home and City: Wilkes Terrace, Terrace Bay	
Lead Inspector Christopher Amonson (721027)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 15 - 18, 2024

The following intake(s) were inspected:

- One intake related to a disease outbreak; and
- One intake related to complaints about resident programs and activities.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Recreational and Social Activities

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Recreational and Social Activities Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 71 (2) (b)

Recreational and social activities program

s. 71 (2) Every licensee of a long-term care home shall ensure that the program includes,

(b) the development, implementation and communication to all residents and families of a schedule of recreation and social activities that are offered during days, evenings and weekends;

The licensee failed to ensure that the recreational and social activities program included the development and implementation of a schedule that offered recreation and social activities during the evenings and weekends.

Rationale and Summary

Activity calendars posted in the home were observed with no activities scheduled on weekends and most evenings. Residents and staff confirmed that no activities were scheduled on weekends and most evenings.

Sources: LTC home's activity calendars; LTC home policy titled "Management of Recreation and Leisure Services", last reviewed March 2023; LTC home position description titled "Personal Support Worker (PSW)"; Observations of LTC Activity Calendar posting; and interviews with residents, staff, Recreation Manager and LTC

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Manager. [721027]

WRITTEN NOTIFICATION: Reports re Critical Incidents

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 115 (1) 5.

Reports re critical incidents

s. 115 (1) Every licensee of a long-term care home shall ensure that the Director is immediately informed, in as much detail as is possible in the circumstances, of each of the following incidents in the home, followed by the report required under subsection (5):

5. An outbreak of a disease of public health significance or communicable disease as defined in the Health Protection and Promotion Act.

The licensee failed to ensure that the Director was immediately informed of a disease of public health significance or communicable disease as defined in the *Health Protection and Promotion Act*.

Rationale and Summary

A disease outbreak was declared by the local Public Health Unit (PHU). However, the LTC manager and Infection Prevention and Control (IPAC) Lead confirmed that a report for the outbreak was not immediately submitted to the Director.

Sources: A Critical Incident report; LTC Home IPAC audits; and interviews with the IPAC Lead and LTC Manager. [721027]