



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

**Sudbury Service Area Office
159 Cedar Street, Suite 603
SUDBURY, ON, P3E-6A5
Telephone: (705) 564-3130
Facsimile: (705) 564-3133**

**Bureau régional de services de
Sudbury
159, rue Cedar, Bureau 603
SUDBURY, ON, P3E-6A5
Téléphone: (705) 564-3130
Télécopieur: (705) 564-3133**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Feb 15, 2013	2013_138151_0004	S-001374-12	Follow up

Licensee/Titulaire de permis

**ST. JOSEPH'S HEALTH CENTRE OF SUDBURY
1140 South Bay Road, SUDBURY, ON, P3E-0B6**

Long-Term Care Home/Foyer de soins de longue durée

**ST. GABRIEL'S VILLA OF SUDBURY
4690 Municipal Road 15, , Chelmsford, ON, P0M-1L0**

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

MONIQUE BERGER (151)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): February 7 and 8, 2013

Inspection relates to S-001374-12 Follow-up inspection to outstanding order issued Nov. 8,9, 2012 related to O.Reg.79/10,s.55 (a)

During the course of the inspection, the inspector(s) spoke with Director of Care, Registered Staff, Personal Support Workers, Residents

During the course of the inspection, the inspector(s)

- directly observed care and service delivery to residents
- did walk-through of the home
- reviewed resident health care records
- reviewed related policies and procedures
- reviewed home's responsive behaviour program
- reviewed home's documentation of staff education for the last 12 months

**The following Inspection Protocols were used during this inspection:
Responsive Behaviours**

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6.
Plan of care**

Specifically failed to comply with the following:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

Findings/Faits saillants :



1. The care set out in the plan of care is not provided to the resident as specified in the plan .

Inspector reviewed the health care records for resident #0001 and noted that the resident was identified in the care plan that DOS observation and documentation was required on an hourly basis throughout the 24 hour day. Inspector noted the following gaps in the documentation:

- For January 15-21, 2013
 - January 15, 2013 - no notes found between the hours of 0700 to 1400 and 2100 -2300 h
 - January 18, 2013 - no notes found between the hours of 0700-1500 and 1600-2300 h
 - January 19 and 20, 2013 - no notes found between the hours of 0700 - 2300 h
- For January 29-February 4, 2013 -
 - January 30, 2013 - no notes found between the hours of 1400 h to 2300 h
 - January 31, 2013 - no notes found between the hours of 0700-2300 h.
 - Feb. 1, 2013 - no notes found between the hours of 1500-2300 h.
 - Feb. 2, 2013 - no notes found between the hours of 1500 and 2300 h
 - Feb. 4, 2012 - no notes found between the hours of 0700 and 2300 [s. 6. (7)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the care set out is provided to the resident as specified in the plan of care, to be implemented voluntarily.

WN #2: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 5. Every licensee of a long-term care home shall ensure that the home is a safe and secure environment for its residents. 2007, c. 8, s. 5.

Findings/Faits saillants :



1. On February 7, 2013, Inspector 151 did a walk-through of the home. Inspector observed an unlocked treatment care cart in the hallway with the keys in the lock, cart unattended and out of view by any staff person. Inspector was able to peruse through the drawers and to find, in the bottom drawer, 3 bottles of hazardous substance Dovidine (Iodine base wound cleanser - toxic if swallowed). Inspector waited for the worker to return and pointed out the situation. This staff person affirmed that the home did have a protocol in regards to locking unattended care carts and that, in this instance, the process was not followed. The licensee did not ensure that the home is a safe and secure environment for its residents. [s. 5.]

THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/ LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:

Table with 4 columns: REQUIREMENT/ EXIGENCE, TYPE OF ACTION/ GENRE DE MESURE, INSPECTION # / NO DE L'INSPECTION, INSPECTOR ID #/ NO DE L'INSPECTEUR. Row 1: O.Reg 79/10 s. 55, CO #001, 2012_140158_0025, 151.

Issued on this 15th day of February, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs
Monique S. Berger