

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: April 15, 2025

Inspection Number: 2025-1470-0001

Inspection Type:

Critical Incident
Follow up

Licensee: Oneida Nation of the Thames

Long Term Care Home and City: Oneida Nation of the Thames Long-Term Care Home (Tsi' Nu: yoyantle' Na' Tuhuwasini), Southwold

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 14, 15, 2025

The following intake(s) were inspected:

- Intake: #00137320 - Follow-up CO #001- Safe storage of drugs.
- Intake: #00139358 - CI 3042-000006-25 Enteric Outbreak.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1470-0004 related to O. Reg. 246/22, s. 138 (1) (a) (iv)

The following **Inspection Protocols** were used during this inspection:

Medication Management
Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection prevention and control program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee failed to ensure that the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes, revised September 2023, was implemented. The IPAC Standard required under section 10.2, that the hand hygiene program was to include hand hygiene support for residents, specifically (c) assistance to residents to perform hand hygiene before meals.

During an observation of a meal service, it was noted that multiple residents were not provided assistance or supported to perform hand hygiene prior to eating.

Sources: Home area and staff observations, review of the IPAC Standards, interview with the home's IPAC lead and direct care staff.