



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

Sudbury Service Area Office
159 Cedar Street Suite 403
SUDBURY ON P3E 6A5
Telephone: (705) 564-3130
Facsimile: (705) 564-3133

Bureau régional de services de
Sudbury
159 rue Cedar Bureau 403
SUDBURY ON P3E 6A5
Téléphone: (705) 564-3130
Télécopieur: (705) 564-3133

Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Feb 14, 2019	2019_633577_0007	029228-18, 029229-18, 029230-18, 029232-18, 029234-18, 029235-18, 029236-18, 029237-18	Follow up

Licensee/Titulaire de permis

Extendicare (Canada) Inc.
3000 Steeles Avenue East Suite 103 MARKHAM ON L3R 4T9

Long-Term Care Home/Foyer de soins de longue durée

Extendicare Maple View of Sault Ste. Marie
650 Northern Avenue SAULT STE. MARIE ON P6B 4J3

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

DEBBIE WARPULA (577), AMY GEAUVREAU (642), CHAD CAMPS (609)

Inspection Summary/Résumé de l'inspection



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous *la Loi de 2007 sur les foyers
de soins de longue durée***

The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): February 4-8, 2019.

The following intakes were inspected upon during this Follow Up inspection:

- Eight Follow up logs regarding Compliance Order's (CO) #001 to #008, issued during Inspection #2018_668543_0020, regarding s. 6. (7) for plan of care, s. 19. (1) for duty to protect residents from abuse, s. 31. (1) related to nursing and personal support services, s. 229 related to a designated staff member for Infection Control and Control Practices, s. 33. (1) related to bathing, s. 20. (1) regarding complying with the home's abuse and neglect policy, r. 213 regarding Director of Nursing and Personal Care and s. 107. (5) related to the notification of the resident's Substitute Decision-maker.

A Critical Incident System (CIS) inspection #2019_633577_0006 and a Complaint inspection #2019_633577_0005 were conducted concurrently with this follow up inspection.

During the course of the inspection, the inspector(s) spoke with the Regional Director for Extendicare, Administrator, Senior Director of Care (DOC), Director of Care (DOC), Assistant Directors of Care (ADOCs), Dietary Manager, Registered Nurses (RNs), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), Educator, staffing scheduler, Resident Assessment Instrument (RAI) coder and residents.

The Inspector(s) also conducted a daily tour of resident care areas, observed the provision of care and services to residents, observed staff to resident interactions, reviewed relevant health care records, reviewed home's internal investigation notes, reviewed numerous audits, reviewed staff education and training records, reviewed staffing schedules and staffing patterns, reviewed employee's files as well as reviewed licensee policies, procedures and programs.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control

Personal Support Services

Reporting and Complaints

Sufficient Staffing



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous *la Loi de 2007 sur les foyers
de soins de longue durée***

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

**The following previously issued Order(s) were found to be in compliance at the
time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de
cette inspection:**



REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 107. (5)	CO #008	2018_668543_0020		642
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #006	2018_668543_0020		609
LTCHA, 2007 S.O. 2007, c.8 s. 20. (1)	CO #007	2018_668543_0020		609
O.Reg 79/10 s. 213. (4)	CO #002	2018_668543_0020		577
O.Reg 79/10 s. 229. (3)	CO #001	2018_668543_0020		577
O.Reg 79/10 s. 31. (1)	CO #004	2018_668543_0020		577
O.Reg 79/10 s. 33. (1)	CO #003	2018_668543_0020		642
LTCHA, 2007 S.O. 2007, c.8 s. 6. (7)	CO #005	2018_668543_0020		577



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Légende

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous *la Loi de 2007 sur les foyers
de soins de longue durée***

Issued on this 15th day of February, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.