



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
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**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 17, 2013	2013_049143_0059	O-001143- 13	Other

**Licensee/Titulaire de permis**

Lennox and Addington County General Hospital  
97 Thomas Street East, NAPANEE, ON, K7R-4B9

**Long-Term Care Home/Foyer de soins de longue durée**

Lennox and Addington County General Hospital  
8 Richmond Park Drive, NAPANEE, ON, K7R-2Z4

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

PAUL MILLER (143)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct an Other inspection.**

**This inspection was conducted on the following date(s): December 16th, 2013.**

**During the course of the inspection, the inspector(s) spoke with residents, the Administrator, the Director of Care, a Registered Nurse, a Registered Practical Nurse, a Registered Dietitian and a Personal Support Worker.**

**During the course of the inspection, the inspector(s) completed a tour of the resident home area inclusive of resident rooms, tubs and shower areas, dining room, physiotherapy area, medication storage room; completed a review of resident health care records inclusive of plans of care, assessments, physician orders and medication administration records.**

**The following Inspection Protocols were used during this inspection:**

**Dignity, Choice and Privacy**

**Dining Observation**

**Falls Prevention**

**Medication**

**Pain**

**Safe and Secure Home**

**Findings of Non-Compliance were found during this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)  The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.  Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 25. Initial plan of care**

**Specifically failed to comply with the following:**

**s. 25. (1) Every licensee of a long-term care home shall ensure that,**  
**(a) the assessments necessary to develop an initial plan of care under**  
**subsection 6 (6) of the Act are completed within 14 days of the resident's**  
**admission; and O. Reg. 79/10, s. 25 (1).**  
**(b) the initial plan of care is developed within 21 days of the admission. O. Reg.**  
**79/10, s. 25 (1).**

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**Findings/Faits saillants :**

1. Resident #5 was admitted to the Lennox and Addington County General Hospital, Convalescent Care Unit on a specified date. A review of resident #5's health care record indicated that the initial plan of care was not completed.

Resident #2 was admitted on a specified date. A review of the electronic health care record indicated that the initial plan of care was not developed.

The inspector was informed by the Charge Nurse (Registered Nurse) that the home was having issue's with completing care plans within the Point Click Care tool.

The licensee has failed to comply with Ontario Regulation 79/10 section 25.(1)(b) by not ensuring that the initial plan of care is developed within 21 days of admission. [s. 25. (1) (b)]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that all residents have an initial plan of care developed, to be implemented voluntarily.***



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Issued on this 18th day of December, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*P. Miller*