

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775
londondistrict.mltc@ontario.ca

Original Public Report

Report Issue Date: November 23, 2022	
Inspection Number: 2022-1474-0003	
Inspection Type: Complaint Critical Incident System	
Licensee: Schlegel Villages Inc.	
Long Term Care Home and City: The Village at St. Clair, Windsor	
Lead Inspector Rhonda Kukoly (213)	Inspector Digital Signature
Additional Inspector(s) Terri Daly (115)	

INSPECTION SUMMARY

<p>Intake Details The Inspection occurred on the following date(s): November 1 - 4, 2022.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00004048- [CI: 3046-000082-22] Neglect and Improper/Incompetent treatment of resident, skin and wound care, and care and services. • Intake: #00007220- [CI: 3046-000091-22] Fracture with etiology unknown. • Intake: #00008637- Complaint r/t administration of drugs. • Intake: #00011817- Complaint related to care and services to a resident.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Medication Management
Infection Prevention and Control
Resident Care and Support Services
Food, Nutrition and Hydration

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.