



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jan 4, 2018	2017_607523_0034	023421-17	Follow up

Licensee/Titulaire de permis

SHARON FARMS & ENTERPRISES LIMITED
108 Jensen Road LONDON ON N5V 5A4

Long-Term Care Home/Foyer de soins de longue durée

Earls Court Village
1390 Highbury Avenue North LONDON ON 000 000

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

ALI NASSER (523)

Inspection Summary/Résumé de l'inspection



The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): November 14, 15, 16, 17, 20, 21, 22 and 23 2017.

**The following intakes were completed concurrently with this inspection as follows:
Log #014514-17 / CIS #3047-000020-17 related to alleged resident to resident abuse.**

Log #017624-17 / CIS #3047-000027-17 related to a resident's fall.

Log #021790-17 / CIS #3047-000032-17 related to a resident's fall.

Log #023214-17 / CIS #3047-000038-17 related to a resident's transfer.

Log #024872-17 / CIS #3047-000044-17 related to alleged resident to resident abuse.

Log #025974-17 / CIS #3047-000049-17 related to alleged resident's neglect.

Log #011823-17 / CIS #3047-000018-17 related to alleged resident to resident abuse.

Log #014821-17 / CIS #3047-000021-17 related to alleged staff to resident abuse.

Log #015976-17 / CIS #3047-000024-17 related to alleged resident to resident abuse.

Log #022211-17 / CIS #3047-000031-17 related a missing controlled substance.

Log #007403-17 / SAC Report #15285 related to alleged staff to resident abuse.

Log #016143-17 / IL-51922-LO related to a resident's care concerns.

Log #018214-17 / IL-52257-LO related to a resident's care concerns.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Dietary Services Manager, Maintenance Manager, Resident Care Coordinator, Physiotherapist, Physician, 13 registered staff members, 16 Personal Support Workers (PSW), two family members and 15 residents.

The inspector(s) also observed residents and resident staff interactions, reviewed clinical records for identified residents and reviewed relevant policies and procedures.

**The following Inspection Protocols were used during this inspection:
Sufficient Staffing**



During the course of this inspection, Non-Compliances were not issued.

**0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 75.	CO #003	2017_607523_0021		523



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 31st day of January, 2018

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.