



Ministry of Health and  
Long-Term Care

Ministère de la Santé et des Soins  
de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

London Service Area Office  
130 Dufferin Avenue 4th floor  
LONDON ON N6A 5R2  
Telephone: (519) 873-1200  
Facsimile: (519) 873-1300

Bureau régional de services de  
London  
130 avenue Dufferin 4ème étage  
LONDON ON N6A 5R2  
Téléphone: (519) 873-1200  
Télécopieur: (519) 873-1300

## Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Dec 7, 2018	2018_778563_0023	006672-18, 008137-18, 008255-18, 008968-18, 010852-18, 017536-18, 017587-18, 027593-18, 027602-18	Critical Incident System

### Licensee/Titulaire de permis

Sharon Farms & Enterprises Limited  
108 Jensen Road LONDON ON N5V 5A4

### Long-Term Care Home/Foyer de soins de longue durée

Earls Court Village  
1390 Highbury Avenue North LONDON ON N5Y 0B6

### Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

MELANIE NORTHEY (563), AMIE GIBBS-WARD (630), CASSANDRA ALEKSIC (689), DEBRA CHURCHER (670)

## Inspection Summary/Résumé de l'inspection



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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): November 26, 27, 28, 29, 30 and December 3, 4, 5 and 6, 2018**

**During the course of the inspection, the inspector(s) spoke with the Responsive Health Management Nurse Consultant, the Administrator, the Director of Care, the Assistant Director of Care, the Staff Educator, the Resident Assessment Instrument Coordinator, the Clinical Best Practice Lead, the Behavioural Supports Ontario Lead, the Therapeutic Manager, the Registered Dietitian, the Book Keeper, Registered Nurses, registered Practical Nurses, Personal Support Workers, the Residents' Council President, residents, and family members.**

**The inspector(s) also made observations of residents, activities and care. Relevant policies and procedures, as well as clinical records and plans of care for identified residents were reviewed. Inspector(s) observed meal and snack service, medication administration, resident/staff interactions, and infection prevention and control practices. The inspectors also reviewed the written staffing plan of the home, reviewed various meeting minutes and education records, reviewed written records of program evaluations and also reviewed the Responsive Health Management Compliance Action Plan and other supporting documents.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Medication**

**Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 7th day of December, 2018

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



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**Original report signed by the inspector.**