

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée****Long-Term Care Operations Division  
Long-Term Care Inspections Branch****Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**London Service Area Office  
130 Dufferin Avenue 4th floor  
LONDON ON N6A 5R2  
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130, avenue Dufferin 4ème étage  
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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
May 25, 2020	2020_736689_0008	007979-20, 008805- 20, 009675-20	Complaint

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**Licensee/Titulaire de permis**Sharon Farms & Enterprises Limited  
108 Jensen Road LONDON ON N5V 5A4**Long-Term Care Home/Foyer de soins de longue durée**Earls Court Village  
1390 Highbury Avenue North LONDON ON N5Y 0B6**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CASSANDRA ALEKSIC (689), AMIE GIBBS-WARD (630)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): May 12, 13, 14, 15, 18, 19, 20 & 21, 2020, as an off-site inspection. May 14, 2020, as an on-site inspection.**

**The following complaint intakes were completed within this inspection:**

**Log #007979-20/ CI 3047-000011-20 related to allegations of neglect;  
Log #008805-20 related to allegations of neglect and care concerns;  
Log #009675-20 related to allegations of neglect and care concerns.**

**During the course of the inspection, the inspector(s) spoke with the Executive Director, the Director of Care (DOC), the Clinical Practice Coordinator, and a nursing staff member.**

**The inspectors also observed resident rooms and common areas, observed residents and the care provided to them and also reviewed health care records and plans of care for identified residents.**

**The following Inspection Protocols were used during this inspection:**

**Hospitalization and Change in Condition**

**Infection Prevention and Control**

**Nutrition and Hydration**

**Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 25th day of May, 2020**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**