

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: December 5, 2024

Inspection Number: 2024-1475-0004

Inspection Type:

Complaint
Critical Incident
Follow up

Licensee: Sharon Farms & Enterprises Limited

Long Term Care Home and City: Earls Court Village, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 22, 25, 26, 2024 and December 2, 3, 2024

The following Follow Up Compliance Order (CO) intake(s) were inspected:

- Intake: #00129560 - CO #003 from Inspection 2024-1475-0002 related to O. Reg. 246/22 - s. 93 (2) (a) (i). Housekeeping with Compliance Due Date (CDD) November 29, 2024.
- Intake: #00129561 - CO #006 from Inspection 2024-1475-0002 related to O. Reg. 246/22 - s. 123 (3) (a). Medication management system with Compliance Due Date (CDD) November 29, 2024.
- Intake: #00129562 - CO #004 from Inspection 2024-1475-0002 related to O. Reg. 246/22 - s. 93 (4). Housekeeping with Compliance Due Date (CDD) November 8, 2024.
- Intake: #00129563 - CO #005 from Inspection 2024-1475-0002 related to O. Reg. 246/22 - s. 96 (2) (c). Maintenance Services with Compliance Due Date (CDD) November 29, 2024.

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- Intake: #00129564 - CO #002 from Inspection 2024-1475-0002 related to FLTCA, 2021 - s. 25 (1). Policy to promote zero tolerance with Compliance Due Date (CDD) November 8, 2024.
- Intake: #00129565 - CO #001 from Inspection 2024-1475-0002 related to O. Reg. 246/22 - s. 93 (2) (c). Housekeeping with Compliance Due Date (CDD) November 29, 2024.

The following Complaint intakes were inspected:

- Intake: #00130594 - Anonymous complaint alleging neglect of residents and short staffing in the home
- Intake: #00131909 - Complaint alleging that the wrong urinal was provided to a resident

The following CI intake was inspected:

- Intake: #00131941 - [CI 3047-000038-24] related to the wrong urinal provided to a resident

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #003 from Inspection #2024-1475-0002 related to O. Reg. 246/22, s. 93 (2)
(a) (i)

Order #006 from Inspection #2024-1475-0002 related to O. Reg. 246/22, s. 123 (3)
(a)

Order #004 from Inspection #2024-1475-0002 related to O. Reg. 246/22, s. 93 (4)

Order #005 from Inspection #2024-1475-0002 related to O. Reg. 246/22, s. 96 (2)
(c)

Order #002 from Inspection #2024-1475-0002 related to FLTCA, 2021, s. 25 (1)

Order #001 from Inspection #2024-1475-0002 related to O. Reg. 246/22, s. 93 (2)
(c)

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The following **Inspection Protocols** were used during this inspection:

Medication Management
Housekeeping, Laundry and Maintenance Services
Infection Prevention and Control
Prevention of Abuse and Neglect
Staffing, Training and Care Standards

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.