

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: May 8, 2025

Inspection Number: 2025-1477-0002

Inspection Type:

Critical Incident

Licensee: 859530 Ontario Inc. (operating as Jarlette Health Services)

Long Term Care Home and City: Royal Rose Place, Welland

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 29-30, May 1-2, and 5-8, 2025.

The following intake(s) were inspected:

- Intake: #00139197 - Critical Incident (CI): 3049-000006-25 - Falls prevention and management.
- Intake: #00140364 - CI: 3049-000008-25 - Fracture of unknown cause.
- Intake: #00140608 - CI: 3049-000011-25 - Fracture of unknown cause.
- Intake: #00140399 - CI: 3049-000009-25 - Choking incident for resident.
- Intake: #00141027 - CI: 3049-000012-25 - Improper/Incompetent treatment or care of resident.
- Intake: #00141317 - CI: 3049-000013-25 - Improper/Incompetent treatment or care of resident.
- Intake: #00142072 - CI: 3049-000015-25 - Unexpected death of resident.
- Intake: #00143381 - CI: 3049-000019-25 - Financial abuse to resident.

The follow intake was completed in this inspection:

- Intake: #00139579 - CI: 3049-000007-25, was related to Falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

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Resident Care and Support Services
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Administration of drugs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (1)

Administration of drugs

s. 140 (1) Every licensee of a long-term care home shall ensure that no drug is used by or administered to a resident in the home unless the drug has been prescribed for the resident. O. Reg. 246/22, s. 140 (1).

The license has failed to ensure that no drug was used by or administered to a resident unless the drug had been prescribed for the resident when a resident was administered a specified therapy for three days in March 2025 without a physician's order for administration.

Sources: Resident's progress notes and physician's orders, interview with Co-Director of Care.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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