



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ème} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

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Date(s) of inspection/Date de l'inspection February 8, 2011	Inspection No/ d'inspection 2011_121_8555_09Feb112420	Type of Inspection/Genre d'inspection Complaint L-00032
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Licensee/Titulaire
Ritz Lutheran Villa, R.R.#5, Mitchell, ON N0K 1N0

Long-Term Care Home/Foyer de soins de longue durée
Ritz Lutheran Villa, R.R.#5, Mitchell, ON N0K 1N0

Name of Inspector(s)/Nom de l'inspecteur(s)
Elizabeth Elvidge #121

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to provision of care.

During the course of the inspection, the inspector spoke with: The Administrator, the Director of Care, the Nutritional Manager, RPN, RN, PSWs and residents.

During the course of the inspection, the inspector: Observed care being provided, observed noon meal service in the dining-rooms, reviewed timesheets and reviewed bath records.

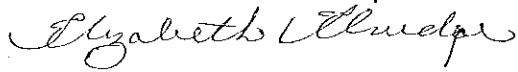
There are no findings of Non-Compliance as a result of this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:	Date of Report: (if different from date(s) of inspection). February 9, 2011