



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

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<b>Date(s) of inspection/Date de l'inspection</b> September 14, 2010	<b>Inspection No/ d'inspection</b> 2010_121_8555_14Sep222733	<b>Type of Inspection/Genre d'inspection</b> Follow-up to a Critical Incident L-00472 C55-000007-10
<b>Licensee/Titulaire</b> Ritz Lutheran Villa RR%, Mitchell, ON N0K 1N0		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Ritz Lutheran Villa Part Lot 16, Con. 2, RR5, Mitchell, ON N0K 1N0		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Elizabeth Elvidge (#121)		
<b>Inspection Summary/Sommaire d'inspection</b>		
<p>The purpose of this inspection was to conduct a Critical Incident inspection.</p> <p>During the course of the inspection, the inspector spoke with: [The Administrator, the Human Resources person, the Director of Care and three residents.</p> <p>During the course of the inspection, the inspector: Reviewed the Home's investigation of the complaints and reviewed the Home's policies and procedures on abuse.</p> <p>The following Inspection Protocols were used in part or in whole during this inspection: Reporting and Complaints</p> <p><input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.</p>		



Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.  <i>Elizabeth Pludge</i>	
Title:	Date:	Date of Report: (if different from date(s) of inspection). September 15, 2010	