

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: March 28, 2025

Inspection Number: 2025-1629-0001

Inspection Type:

Critical Incident

Follow up

Director Order Follow Up (DOFU)

Licensee: Glen Hill Terrace Christian Homes Inc.

Long Term Care Home and City: Glen Hill Terrace, Whitby

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 24-28, 2025.

The following intakes were inspected:

Intake: #00135090- first follow up to Compliance Order (CO) #001/ Inspection 2024-1629-0005, FLTCA, 2021 - s. 24 (1), Duty to protect, Compliance Due Date (CDD) March 21, 2025.

Intake: #00135091 – first follow up to CO #002/Inspection 2024-1629-0005, O. Reg. 246/22 - s. 26, Compliance with manufacturers' instructions Compliance CDD March 21, 2025.

Intake: #00135092 – first follow up to CO #003/ Inspection 2024-1629-0005, O. Reg. 246/22 - s. 40 Transferring and positioning techniques CDD March 21, 2025.

Intake: #00139996 – DOFU (Director Review Follow Up) #: 1 - FLTCA, 2021, s. 6 (7), Plan of Care CDD March 21, 2025.

Intake: #00140502 – CI #3053-000003-25 related to a Fall.

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The following intakes were completed in this inspection:

Intake: #00137056 -CI #3053-000001-25 and Intake: #00134407 -CI #3053-000035-24 related to Fall.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1629-0005 related to FLTCA, 2021, s. 24 (1)

Order #002 from Inspection #2024-1629-0005 related to O. Reg. 246/22, s. 26

Order #003 from Inspection #2024-1629-0005 related to O. Reg. 246/22, s. 40

Director Order #001 related to FLTCA, 2021, s. 6 (7)

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Safe and Secure Home
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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