

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: January 21, 2025

Inspection Number: 2025-1710-0001

Inspection Type:

Complaint
Critical Incident

Licensee: Lakeridge Health

Long Term Care Home and City: Lakeridge Gardens, Ajax

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 8-10, and 14-17, 2025

The inspection occurred offsite on the following date(s): January 13, 2025

The following intake(s) were inspected:

- Intake: #00122596/CI:3057-000096-24 was related to alleged physical abuse of resident by resident.
- Intake: #00122645/CI:3057-000095-24 was related to alleged physical abuse of resident by resident.
- Intake: #00123712/CI:3057-000102-24 was related to alleged physical abuse of resident by resident.
- Intake: #00123775/CI:3057-000107-24 was related to alleged physical abuse of resident by resident.
- Intake: #00123781/CI:3057-000105-24 was related to alleged physical abuse of resident by resident.
- Intake: #00125418 was a complaint related to alleged medication abuse.
- Intake: #00125806/CI:3057-000112-24 was related to alleged physical abuse of resident by resident.
- Intake: #00132060/CI:3057-000134-24 was related to an unexpected death of resident.

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- Intake: #00132102/CI:3057-000136-24 was related to fall of resident, that resulted in an injury.
- Intake: #00133312 was a complaint related to alleged neglect of resident.
- Intake: #00133758 was a complaint related to a resident injury of unknown origin.
- Intake: #00133982/CI:3057-000141-24 was related to fall of resident, that resulted in injury.
- Intake: #00134587/CI:3057-000146-24 was related to fall of resident, that resulted in injury.
- Intake: #00134848/CI:3057-000148-24 was related to fall of resident, that resulted in injury.
- Intake: #00135024/CI:3057-000154-24 was related to alleged physical abuse of resident by resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Medication Management
Infection Prevention and Control
Prevention of Abuse and Neglect
Responsive Behaviours
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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