

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** April 23, 2026

**Inspection Number:** 2026-1702-0002

**Inspection Type:**

Complaint

**Licensee:** CVH (No. 3) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

**Long Term Care Home and City:** Southbridge London, London

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 22, 23, 2026

The following intake(s) were inspected:

- Intake: #00175049 - PC-2026-0011320 - Complainant concerns regarding short staffing in the home.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Food, Nutrition and Hydration  
Staffing, Training and Care Standards

## INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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