

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: December 20, 2024

Inspection Number: 2024-1035-0009

Inspection Type:
Complaint

Licensee: CVH (No. 6) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Southbridge Cornwall, Cornwall

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 11, 12, 13, 16, 17, 2024.

The following intake(s) were inspected:

- Intake: #00131856 - Complaint with concerns regarding the care of a resident.
- Intake: #00133535 - Complaint with concerns regarding the care of a resident.

The following Inspection Protocols were used during this inspection:

Skin and Wound Prevention and Management
Continence Care
Food, Nutrition and Hydration
Infection Prevention and Control
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.