

**Ministry of Long-Term Care**

Director  
Long-Term Care Inspections Branch  
Long-Term Care Operations Division

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**Ministère des Soins de longue durée**

Directeur  
Inspection de soins de longue durée  
Division des opérations de soins de longue durée

438, avenue University, 8e étage  
Toronto ON M5G 2K8  
Téléphone: (416) 212-6707



June 10, 2025

Anna Greenberg  
Interim Chief Executive Officer  
Ontario Health atHome  
500 - 525 University Ave  
Toronto ON M5G 2L3

Dear Ms. Greenberg,

RE: Lifting Cease of Admission – Extendicare Countryside

On December 16, 2024, pursuant to section 56 of the *Fixing Long-Term Care Act, 2021* (FLTCA), I directed North East Ontario Health atHome, the Placement Coordinator for Extendicare Countryside, to cease authorizing admissions to Extendicare Countryside. The direction was effective from December 16, 2024, until further notice.

Based on results of recent inspections, admissions at Extendicare Countryside, can now resume effective immediately.

I would ask that your staff work with the team at Extendicare Countryside, to develop and implement a gradual and mutually satisfactory plan to resume admissions to safely meet the needs of all residents.

If you have any questions, please contact Alain Plante, Senior Manager at [alain.plante@ontario.ca](mailto:alain.plante@ontario.ca) or Stephanie Doni, District Manager, at [stephanie.doni@ontario.ca](mailto:stephanie.doni@ontario.ca)

Sincerely,

A handwritten signature in black ink that reads "Brad Robinson".

Brad Robinson  
Director under the Fixing Long-Term Care Act, 2021

c: Dr. Michael Guerriere, President and Chief Executive Officer, Extendicare (Canada) Inc.  
Tracy Lamirande, Administrator, Extendicare Countryside  
Christine Barbeau, Director, Patient Services, Ontario Health atHome  
Alain Plante, Senior Manager, Regional Operations – Central and North, Long-Term Care Inspections Branch (LTCIB), Ministry of Long-Term Care (MLTC)  
Stephanie Doni, Manager, North District Office, LTCIB, MLTC