



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
selon la *Loi de 2007  
sur les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

Telephone: 519-675-7680  
Facsimile: 519-675-7685

Bureau régional de services de London  
291, rue King, 4ièm étage  
London ON N6B 1R8

Téléphone: 519-675-7680  
Télécopieur: 519-675-7685

	<input type="checkbox"/> Licensee Copy/Copie du Titulaire	<input checked="" type="checkbox"/> Public Copy/Copie Public
--	---	--

**Date of inspection/Date de l'inspection**  
June 13, 2011

**Inspection No/ d'inspection**  
2011\_105\_8537\_13Jun103316

**Type of Inspection/Genre d'inspection**  
L-000604 Complaint

**Licensee/Titulaire**

St. Joseph's Health Services Association of London Inc. 268 Grosvenor St. PO Box 5777 London ON N6A 4V2

**Long-Term Care Home/Foyer de soins de longue durée**  
Marian Villa 200 College Ave. PO Box 5777 London ON N6A 1Y1

**Name of Inspector/Nom de l'inspecteur**  
June Osborn #105

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection related to resident care.

During the course of the inspection, the inspector spoke with 1 registered nurse, 2 registered practical nurses, resident co-ordinator, and the resident.

During the course of the inspection, the inspector completed a medical record review, interviewed the resident, interviewed 1 registered nurse and 2 registered practical nurses, and interviewed the resident co-ordinator.

The following Inspection Protocols were used during this inspection: Continence Care and Bowel Management.

There are no findings of Non-Compliance as a result of this inspection.



Ministry of Health and  
Long-Term Care

Ministère de la Santé et  
des Soins de longue durée

Inspection Report  
under the *Long-  
Term Care Homes  
Act, 2007*

Rapport  
d'inspection prévue  
le *Loi de 2007 les  
foyers de soins de  
longue durée*

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date: <i>June 13, 2011</i>