

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers*  
*de soins de longue durée***

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**  
**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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159 Cedar Street Suite 403  
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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 18, 2019	2019_565647_0026	007630-19, 007631-19	Follow up

**Licensee/Titulaire de permis**

The Board of Management for the District of Nipissing East  
400 Olive Street NORTH BAY ON P1B 6J4

**Long-Term Care Home/Foyer de soins de longue durée**

Cassellholme  
400 Olive Street NORTH BAY ON P1B 6J4

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JENNIFER BROWN (647)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): November 12 - 14, 2019.**

**The following intakes were completed in this follow up inspection:**

**-one intake was related to compliance order #003 from inspection report #2019\_565647\_0006, where the home was ordered to comply with O. Reg. 79/10, s. 15 (1)(a), related to bed rails, with a compliance due date of August 30, 2019, and -one intake was related to compliance order #002 from inspection report #2019\_565647\_0006, where the home was ordered to comply with O. Reg. 79/10, s. 15 (1)(a), related to bed rails, with a compliance due date of October 31, 2019.**

**Critical Incident inspection #2019\_565647\_0027 was conducted concurrently with this Follow up inspection.**

**During the course of the inspection, the inspector(s) spoke with the Director of Operations, Director of Care (DOC), Assistant Director of Care (ADOC), Unit Coordinator (UC), Registered Nurses (RN), Registered Practical Nurses (RPN), Personal Support Workers (PSW), and residents.**

**The Inspector(s) also conducted a tour of resident care areas, observed bed rail systems, and reviewed internal documents.**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

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REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 15. (1)	CO #002	2019_565647_0006	647	
O.Reg 79/10 s. 15. (1)	CO #003	2019_565647_0006	647	

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
 VPC – Voluntary Plan of Correction  
 DR – Director Referral  
 CO – Compliance Order  
 WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
 VPC – Plan de redressement volontaire  
 DR – Aiguillage au directeur  
 CO – Ordre de conformité  
 WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD).

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



Ministry of Health and  
Long-Term Care

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Ministère de la Santé et des Soins  
de longue durée

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Issued on this 18th day of November, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.