

**Ministry of Health  
and Long-Term Care**

Director  
Long-Term Care Inspections Branch  
Long-Term Care Homes Division

11th Floor, 1075 Bay Street  
Toronto ON M5S 2B1  
Tel.: (416) 212-6707  
Fax: (416) 327-7603

**Ministère de la Santé  
et des Soins de longue durée**

Directrice  
Inspection de soins de longue durée  
Division des foyers de soins de longue durée

1075, rue Bay, 11e étage  
Toronto ON M5S 2B1  
Téléphone: (416) 212-6707  
Télécopieur: (416) 327-7603



July 24, 2020

Mr. Mark Walton  
Chief Executive Officer Waterloo-Wellington LHIN  
356 Oxford Street West,  
London, ON  
N6H 1T3

Dear Mr. Walton:

**Re: Lifting of Suspension of Admissions to Caressant-Care Fergus Nursing Home –  
Caressant-Care Nursing and Retirement Homes Ltd.**

On October 25, 2019, pursuant to section 50 of the Long-Term Homes Act, 2007 (L TCHA), I directed the Waterloo-Wellington Local Health Integration Network (LHIN), the Placement Coordinator for Caressant-Care Fergus Nursing Home to cease authorizing admissions to Caressant-Care Fergus Nursing Home – Caressant-Care Nursing and Retirement Homes Ltd. Based on results of a recent inspection and given the current COVID pandemic situation, admissions at Caressant-Care Fergus Nursing Home – Caressant-Care Nursing and Retirement Homes Ltd., can now resume effective immediately.

I would ask that your staff work with the team at Caressant-Care Fergus Nursing Home – Caressant-Care Nursing and Retirement Homes Ltd., to develop and implement a gradual and mutually satisfactory plan to resume admissions to safely meet the needs of all residents. If you have any questions, please contact Tammy Szymanowski, (A)Senior Manager, at 519-885-2788.

Sincerely,

*(original signed)*

Stacey Colameco  
Director under the *Long-Term Care Homes Act, 2007*  
Director, Long-Term Care Inspections Branch

- c. Kim Leuszler, Chief Operating Officer, Caressant Care Nursing and Retirement Homes Limited  
Jill Knowlton, Primacare  
Tammy Szymanowski, (A) Senior Manager, LTCIB, MLTC  
Dorothy Ginther, Inspection Manager, CWSAO, LTCIB, MLTC