

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch London Service Area Office 130 Dufferin Ave, 4th Floor London ON N6A 5R2 Telephone: 1-800-663-3775 LondonSAO.moh@ontario.ca

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| Report Issue Date Inspection Number | June 28, 2022 2022 1028 0001 | | | | |
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| Inspection Type | 2022_1020_0001 | | | | |
| Critical Incident Syst | em 🛛 Complaint 🛛 Follow-Up | Director Order Follow-up | | | |
| □ Proactive Inspection | □ SAO Initiated | Post-occupancy | | | |
| Other | | | | | |
| Licensee Maplewood Nursing Home Limited, Tillsonburg Long-Term Care Home and City Maple Manor Nursing Home | | | | | |
| Lead Inspector Cheryl McFadden #745 | Inspector Digital Signature | | | | |
| Additional Inspector(s) Ina Reynolds #524, Maureen Kelly #741070, Susan Cran #741069 Tawnie Urbanski Inspection Manager #754 on June 23, 2022. | | | | | |

INSPECTION SUMMARY

The inspection occurred on the following date(s): June 22, 23 and 24, 2022.

The following intake(s) were inspected:

-Log# 008922-22, CIS # 1049-000004-22, related to medication management.

-Log# 009428-22, CIS # 1049-000005-22, related to falls prevention.

-Log# 009826-22, Complaint IL-01516-LO/IL-01909, related to care concerns.

-Log# 008297-22, Complaint IL-00769, related to transferring and positioning techniques.

The following **Inspection Protocols** were used during this inspection

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Medication Management
- Resident Care and Support Services



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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.