

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch Toronto Service Area Office 5700 Yonge Street, 5th Floor Toronto ON M2M 4K5 Telephone: 1-866-311-8002 TorontoSAO.moh@ontario.ca

Original Public Report

Report Issue Date	August 18, 2022				
Inspection Number	#2022_1422_0002				
Inspection Type					
Critical Incident System	em 🛛 🖾 Complaint	🛛 Follow-Up	Director Order Follow-up		
□ Proactive Inspection	SAO Initiated		Post-occupancy		
Other			_		
Licensee Maryban Holdings Ltd.					
Long-Term Care Home and City 3700 Billings Court, Burlington, ON, L7N 3N6					
Lead Inspector Oraldeen Brown			Inspector Digital Signature		
Additional Inspector(s) Inspector #741073 (Ryan Randhawa) was also present during this inspection.					

INSPECTION SUMMARY

The inspection occurred on the following date(s): August 9, 10, 11, 12 and 15, 2022.

The following intake(s) were inspected:

- Log #010360-21 (Complaint) related to Infection Prevention and Control (IPAC), Nutrition, Skin and Wound
- Log #014422-22 (Follow-up) related to IPAC

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance.

Legislative Reference	Inspection #	Order #	Inspector (ID) who complied the order
O. Reg. 246/22 s.102(2)(b)	2022_1422_0001	#001	698

The following **Inspection Protocols** were used during this inspection:

- Food, Nutrition and Hydration
- Infection Prevention and Control (IPAC)
- Pain Management



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- Skin and Wound Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.