

# Inspection Report under the Fixing Long-Term Care Act, 2021

**Ministry of Long-Term Care** Long-Term Care Operations Division Long-Term Care Inspections Branch Sudbury Service Area Office 159 Cedar Street, Suite 403 Sudbury ON P3E 6A5 Telephone: 1-800-663-6965 SudburySAO.moh@ontario.ca

### **Original Public Report**

Report Issue Date	October 20, 2022	
Inspection Number	2022_1535_0001	
Inspection Type		
	em □ Complaint □ Follow-Up	☐ Director Order Follow-up
☐ Proactive Inspection	☐ SAO Initiated	☐ Post-occupancy
□ Other		<u>-</u>
Licensee The Board of Management for the District of Nipissing East		
Long-Term Care Home Cassellholme 400 Olive Street North Bay, Ontario	e and City	
P1B 6J4		
Lead Inspector Jennifer Nicholls (691)		Inspector Digital Signature
Additional Inspector(s	;)	

## **INSPECTION SUMMARY**

The inspection occurred on the following date(s): September 26-September 30, 2022.

The following intake(s) were inspected:

- -One Intake related to fall of a resident with injury.
- -One Intake related to allegation of abuse of a resident.

The following Inspection Protocols were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Responsive Behaviours
- Safe and Secure Home



**Ministry of Long-Term Care** Long-Term Care Operations Division Long-Term Care Inspections Branch Sudbury Service Area Office 159 Cedar Street, Suite 403 Sudbury ON P3E 6A5 Telephone: 1-800-663-6965 SudburySAO.moh@ontario.ca

## **INSPECTION RESULTS**

#### WRITTEN NOTIFICATION: DOORS TO A HOME

NC#01 Written Notification pursuant to FLTCA, 2021, s. 154(1)1 Non-compliance with: O. Reg. 246/22 s.12 (3)

The licensee has failed to ensure a door leading to a non-residential area was kept closed and locked when not supervised by staff.

#### **Rationale and Summary**

A resident gained entry to a stairwell that residents should not have access to. The Nurse Manager indicated that a staff member did not verify that the stairwell door was shut completely, preventing the door from locking after being opened.

**Sources**: CIS report; internal investigation notes; interviews with RN, Nurse Manager, and other staff. [691]