

# Inspection Report Under the Fixing Long-Term Care Act, 2021

#### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **London District**

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775 londondistrict.mltc@ontario.ca

	Original Public Report
Report Issue Date: January 13, 2023	
Inspection Number: 2023-1009-0002	
Inspection Type:	
Critical Incident System	
Licensee: CVH (No. 8) LP by its general partner, Southbridge Care Homes (a limited	
partnership, by its general partner, Southbridge Health Care GP Inc.)	
Long Term Care Home and City: Queensway Long Term Care Home, Hensall	
Lead Inspector	Inspector Digital Signature
Christie Birch (740898)	
Additional Inspector(s)	
Debbie Warpula (577)	

### **INSPECTION SUMMARY**

The Inspection occurred on the following date(s): January 9 - 11, 2023.

The following intake(s) were inspected:

• Intake # 00011692 Fall of resident resulting in injury

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management Infection Prevention and Control

## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.