

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor

London, ON, N6A 5R2

Telephone: (800) 663-3775

Original Public Report

Report Issue Date: March 7, 2023

Inspection Number: 2023-1543-0002

Inspection Type:

Complaint

Critical Incident System

Licensee: Corporation of the County of Elgin

Long Term Care Home and City: Elgin Manor, St Thomas

Lead Inspector

Ina Reynolds (524)

Inspector Digital Signature

Additional Inspector(s)

INSPECTION SUMMARY

The inspection occurred on the following date(s):

March 1, 2 and 6, 2023.

The following intake(s) were inspected:

- Intake #00014006 a complaint related to pain management, skin and wound care and infection prevention and control protocols
- Intake #00015119 [CI #M518-000034-22] related to allegations of staff to resident neglect.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management

Infection Prevention and Control

Prevention of Abuse and Neglect

Pain Management



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Fixing Long-Term Care Act, 2021**

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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