

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

	Original Public Report
Report Issue Date: August 16, 2023	
Inspection Number: 2023-1009-0004	
Inspection Type:	
Critical Incident System	
Licensee: CVH (No. 8) LP by its general partner, Southbridge Care Homes (a limited partner	
Long Term Care Home and City: Queensway Long Term Care Home, Hensall	
Lead Inspector	Inspector Digital Signature
Christina Legouffe (730)	
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 15, 2023

The following intake(s) were inspected:

• Intake: #00090874 -0933-000008-23 related to a fall.

The following intake(s) were completed during this inspection:

- Intake: #00011700 0933-000007-22 related to a fall.
- Intake: #00011719 0933-000009-22 related to a fall.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control Falls Prevention and Management



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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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