



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection  
prévus le Loi de 2007 les  
foyers de soins de longue**

Health System Accountability and Performance  
Division  
Performance Improvement and Compliance Branch  
Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la performance et de la  
conformité

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Public Copy/Copie du public

| Date(s) of Inspection/Date(s) de l'inspection | Inspection No/ No de l'inspection | Type of Inspection/Genre d'inspection |
|-----------------------------------------------|-----------------------------------|---------------------------------------|
| Oct 11, 13, 18, 2011                          | 2011_087128_0026                  | Complaint                             |

**Licensee/Titulaire de permis**

RITZ LUTHERAN VILLA  
R.R. #5, MITCHELL, ON, N0K-1N0

**Long-Term Care Home/Foyer de soins de longue durée**

MITCHELL NURSING HOME  
184 NAPIER STREET, S.S. #1, MITCHELL, ON, N0K-1N0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

RUTH HILDEBRAND (128)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Acting Director of Care, Assistant Director of Care, Nutrition Services Director, one Dietary Aide, one Cook, one Personal Support Worker and fifteen residents.

During the course of the inspection, the inspector(s) observed the lunch meal service as well as partial preparation of the meal; reviewed the clinical record for one resident, menus, selected standardized recipes and production sheets, and Food Committee minutes.

The following Inspection Protocols were used during this inspection:

Food Quality

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



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| Legend                                                                                                                                                                                                                                                                                                                                                                                         | Legendé                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| WN – Written Notification<br>VPC – Voluntary Plan of Correction<br>DR – Director Referral<br>CO – Compliance Order<br>WAO – Work and Activity Order                                                                                                                                                                                                                                            | WN – Avis écrit<br>VPC – Plan de redressement volontaire<br>DR – Aiguillage au directeur<br>CO – Ordre de conformité<br>WAO – Ordres : travaux et activités                                                                                                                                                                                                                                                           |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)<br><br>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.<br><br>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD. |

Issued on this 18th day of October, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*Ruth Hildebrand*



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under the *Long-Term  
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**Rapport d'inspection  
prévus le *Loi de 2007  
les foyers de soins de  
longue durée***

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Health System Accountability and Performance Division  
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|                                                                                                                             |                                                              |                                                           |
|-----------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|-----------------------------------------------------------|
| <b>Date(s) of inspection/Date de l'inspection</b><br>October 11, 2011                                                       | <b>Inspection No/ No de l'inspection</b><br>2011_087128_0026 | <b>Type of Inspection/Genre d'inspection</b><br>Complaint |
| <b>Licensee/Titulaire de permis</b><br>Ritz Lutheran Villa, R.R. 5, Mitchell, ON N0K 1N0                                    |                                                              |                                                           |
| <b>Long-Term Care Home/Foyer de soins de longue durée</b><br>Mitchell Nursing Home, 184 Napier Street, Mitchell, ON N0K 1N0 |                                                              |                                                           |
| <b>Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs</b><br>Ruth Hildebrand(128)                                  |                                                              |                                                           |

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/  
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT  
CONFORME AUX EXIGENCES:**

| REQUIREMENT/<br>EXIGENCE | TYPE OF ACTION/ORDER #/<br>GENRE DE MESURE/ORDRE NO | INSPECTION # /<br>NO DE L'INSPECTION | INSPECTOR ID #/<br>NO DE<br>L'INSPECTEUR |
|--------------------------|-----------------------------------------------------|--------------------------------------|------------------------------------------|
| O. Reg. 79/10, s.76(1)   | WN, VPC                                             | 2011_087128_0003                     | 128                                      |

Issued on this 18th day of October, 2011

|                                                                                                                                                                           |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs:</b><br><br> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|