

**Ministry of Long-Term Care**

Assistant Director  
Long-Term Care Inspections Branch  
Long-Term Care Operations Division

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**Ministère des Soins de longue durée**

Directeur Adjoint  
Inspection de soins de longue durée  
Division des opérations de soins de longue durée

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March 1, 2024

Cynthia Martineau  
Chief Executive Officer  
Home and Community Care Support Services  
470 Dundas Street East  
Belleville ON K8N 1G1

Dear Ms. Martineau,

**Re: Suspension of Admissions to Country Terrace, Licensee – Omni Healthcare (CT) GPCO Ltd. as General Partner of Omni Healthcare (Country Terrace) Limited Partnership**

Pursuant to section 56 of the *Fixing Long-Term Care Act, 2021* (FLTCA), I hereby direct the South-West Home and Community Care Support Services (HCCSS), the placement co-ordinator for Country Terrace, to cease authorizing admissions to Country Terrace. This direction is effective March 1, 2024, until further notice from the Director under the FLTCA.

The Ceasing of Admissions has been directed based on my belief that there is a risk of harm to the health or well-being of residents of the home or persons who might be admitted as residents.

If you have any questions, please contact Amberly Cowperthwaite, London District Manager at [Amberly.Cowperthwaite@ontario.ca](mailto:Amberly.Cowperthwaite@ontario.ca).

Sincerely,

A handwritten signature in black ink that reads "Brad Robinson".

Brad Robinson  
Director under the *Fixing Long-Term Care Homes Act, 2021*  
Assistant Director, Long-Term Care Inspections Branch

c: Raheem Hirji, President and Chief Executive Officer, Omni Healthcare (CT) GPCO Ltd. As  
General Partner of Omni Healthcare (Country Terrace) Limited Partnership  
Rebecca Sutcliffe, Director Patient Services, Home and Community Care Support Services  
Tammy Szymanowski, Senior Manager, Regional West, Long-Term Care Inspections Branch  
(LTCIB), Ministry of Long-Term Care (MLTC)  
Amberly Cowperthwaite, London District Manager, LTCIB, MLTC